



DECEMBER, 2009

Manly Warringah Division of General Practice Ltd

# PRACTICE STAFF NEWS

**Wishing you and your family  
a very  
Merry Christmas  
and a Happy and Safe  
Holiday Season!**



The Division will be closed from  
Thursday, 24<sup>th</sup> December and re-open  
Monday, 11<sup>th</sup> January, 2010.

## CPD POINTS FOR NURSES - Update!

**National** registration for nurses is due to commence on the 1st July, 2010.

A number of mandatory standards have been proposed by the Nursing and Midwifery Board of Australia. At this stage, the Board has proposed that Nurses will need to complete a minimum of 20 hours of continuing professional development (CPD) (relevant to your area of practice). Documented evidence of hours, dates and outcomes will be required.

### What is CPD?

Continuing professional development is a career long process in which you continue to update your professional knowledge, skills and competence through participation in learning activities.

CPD points can be acquired from a range of sources including attendance at endorsed Division workshops, Conferences, on-line education, or by regular reviewing and/or subscription to medical and nursing publications.

More information on National Registration and CPD can be found at The Nurses and Midwives Board site <http://www.nmb.nsw.gov.au/Info-for-public/default.aspx> or by clicking on the link: [nmb: update July 2009 \(page 19 – Continuing Professional Development\)](#).

## IMMUNISATION UPDATE

**H1N1 Vaccine for Children Program** is now well under way with approval by the TGA (as of 3rd December, 2009) of the use of Panvax® (multi-dose vials) for people aged 6 months and above.

Practices are now vaccinating children aged 6 months and above with Panvax® (MDV). While 2 doses of vaccine are recommended for children under 10 years of age, 1 dose may provide a good protective boost against pandemic influenza.

Panvax Jnr (pre-filled syringes) for children aged 6 months to 3 years is also now being distributed.

### For more information:

[http://www.emergency.health.nsw.gov.au/swineflu/vaccination/swine\\_flu\\_latest\\_data.asp](http://www.emergency.health.nsw.gov.au/swineflu/vaccination/swine_flu_latest_data.asp)

### For vaccine order forms:

[http://www.emergency.health.nsw.gov.au/swineflu/resources/pdf/GP\\_AMS\\_Vax\\_Order\\_Form\\_09112009.pdf](http://www.emergency.health.nsw.gov.au/swineflu/resources/pdf/GP_AMS_Vax_Order_Form_09112009.pdf)

### For resources for your practice:

<http://www.emergency.health.nsw.gov.au/swineflu/professionals/gp.asp> and scroll down to Resources for Clinicians.

## PEN Clinical Audit Tool ("CAT")

The Division has recently purchased the PEN Clinical Audit Tool (CAT tool) which is a software product that works with your GP Clinical Desktop system to easily manage and extract information. The CAT tool can be used to assist and improve patient management and outcomes by targeting At Risk groups. For example, CAT can quickly identify all patients that still require a third dose of *Gardasil*.

For more information on the CAT tool:

[http://www.pencs.com.au/files/Clinical\\_Audit\\_Leaflet.pdf](http://www.pencs.com.au/files/Clinical_Audit_Leaflet.pdf).

This tool is **FREE** to member practices who wish to participate in a trial program. Our first workshop will be held on **Tuesday, 23<sup>rd</sup> February, 2010** (7.00 pm) at the Division Offices in Mona Vale. More information will be available on E-Stream. Our initial focus will be **IMMUNISATION**.

If you are interested in learning more, or participating in the program please contact Sue Cummins [scummins@mwdgp.com.au](mailto:scummins@mwdgp.com.au) or by phoning the Division 9979 7825 and mention the CAT tool.



DECEMBER, 2009

Manly Warringah Division of General Practice Ltd

# PRACTICE STAFF NEWS

## General Practice Nurses

### excel at patient satisfaction

PATIENTS have given practice nurses the thumbs up in a national survey of satisfaction with the care they provide.

Commissioned by the Federal Government, the survey showed patients ranked their experience with practice nurses as satisfying with practice nurses gaining an overall average satisfaction score of 4.89 points out of 5. The results also showed patients, who saw a practice nurse more frequently were more satisfied with their GP consultation afterwards.

The aim of the project was to develop a quality measurement tool of the patient's experiences of interacting with practice nurses, and the survey will be used to continuously monitor quality improvement.

APNA CEO Belinda Caldwell said the survey confirmed there was an overwhelming sense of satisfaction with both practice nurses and participating practices.

*Extract from Medical Observer Practice Nurse– October 2009*

## Link Up!

Need accurate information and not sure where to look? Following are some links which you may find useful.

### Government

NSW Dept of Health: <http://www.health.nsw.gov.au/>

Northern Sydney Central Coast Area Health:  
<http://www.nscchealth.nsw.gov.au/>

World Health Organisation: <http://www.who.int/en/>

### Nursing

Midwives and Nurses Board:

<http://www.nmb.nsw.gov.au/>

Royal College of Nursing Australia:

[http://www.rcna.org.au/about/about\\_rcna](http://www.rcna.org.au/about/about_rcna)

Australian Practice Nurse Association:

<http://www.apna.asn.au/>

Australian General Practice Network (Nursing Program):

<http://generalpracticenursing.com.au/>

### Publications

Medical Observer *Practice Nurse*

<http://www.medicalobserver.com.au/PracticeNurse/Default.aspx>

### Immunisation

Immunise Australia Program:

<http://www.immunise.health.gov.au/>

Australian Immunisation Handbook

<http://www.immunise.health.gov.au/internet/immunise/publishing.nsf/Content/Handbook-home>

### Womens Health

The Jean Hailes Foundation for Womens Health:

<http://www.jeanhailes.org.au>

Family Planning: <http://www.fpahealth.org.au/>

## WELCOME!

We welcome 3 new nurses to our Division:

**Lanie Devine**

Avalon Family Medical Practice

**Belinda Kennewell**

Balgowlah/Fairlight Family Medical Practice

**Peta Niven**

The Cottage Surgery, Manly Vale

## DATES FOR YOUR DIARY!

Event	Date	Organiser	Location
<b>Aged Care - Recognising &amp; Managing Dementia.</b> A workshop specially tailored for Practice Nurses & Practice Staff.	Wed 17 Feb 2010 6.30 – 9.00 pm	MWDGP Nursing in General Practice Program, in partnership with Community Care Northern Beaches	Mona Vale Hospital - Staff Dev. Unit
<b>Pen CAT Tool</b> A workshop for practice staff participating in the trial program.	Tues 23 Feb 2010 7.00 – 9.30 pm	Pen Computer Systems & MWDGP ABHI Program.	Mona Vale Hospital - Staff Dev. Unit
<b>Best Practice Workshop</b> Tuesday – Administrative Functions Wednesday – Advanced Functions	Tues 16 <sup>th</sup> March & Wed 17 <sup>th</sup> March 6.30 – 9.00 pm	Margaret Windsor, DATA and MWDGP IT Support	Mona Vale Hospital - Staff Dev. Unit
<b>CPR Update</b> for GPs, Practice Nurses & Practice Staff	March 2010 - date to be advised	Royal Life Saving Australia	Mona Vale
<b>Chronic Disease Management – Medicare Item 10997</b> with a focus on Diabetes.	Tues 30 March 6.30 -9.00 pm	MWDGP, Diabetes Australia NSW	To be advised

Manly Warringah Division of General Practice

C/- Mona Vale Hospital, Coronation Street, Mona Vale 2103 Phone: 9979-7825 Fax: 9979-7834

Funded by the Department of Health and Ageing